

City of Edinburgh Council Assurance Statement

31 October 2019

The City of Edinburgh Council complies with duties, obligations and responsibilities placed on landlords by legislation and through statutory guidance.

The Council is working towards delivering the outcomes set out in the Scottish Social Housing Charter for tenants, people who are homeless and others service users.

The Council has put in place a Rapid Rehousing Transition Plan (RRTP) and is engaging with the Scottish Government and the Scottish Housing Regulator (SHR) to ensure compliance with the duty to offer temporary or emergency accommodation for people experiencing homelessness.

A three-year Housing Service Improvement Plan (HSIP) has been put in place to increase satisfaction, improve performance and reduce operating costs. The repairs workstream of the plan aims to deliver improved data for analysis to identify problems relating to processes and improve business performance and customer satisfaction.

As Convenor of the City of Edinburgh Council Housing, Homelessness and Fair Work Committee, I can confirm that the appropriate evidence to support the level of assurance has been considered and confirmed.

Signed _____

Date of signing _____

Councillor Kate Campbell, Convenor of the Housing, Homelessness and Fair Work Committee

